



City and County of Swansea

Notice of Meeting

You are invited to attend a Meeting of the

Scrutiny Performance Panel – Public Services Board

At: Committee Room 5 - Guildhall, Swansea

On: Wednesday, 3 April 2019

Time: 10.00 am

Convenor: Councillor Mary Jones

Membership:

Councillors: P M Black, T J Hennegan, C A Holley, P R Hood-Williams, P K Jones, L R Jones, J W Jones and M Sykes

Co-opted Members: Cherrie Bija, John Warman and Martyn Waygood

Other Attendees: Professor Andrew Davies

	Agenda	Page No.
1	Apologies for Absence.	
2	Disclosures of Personal and Prejudicial Interests. www.swansea.gov.uk/disclosuresofinterests	
3	Public Questions	
4	Notes and Conveners Letter	1 - 6
	<ul style="list-style-type: none">To approve & sign the Notes of the previous meeting(s) as a correct record.	
5	Statutory Member Question and Answer Session - Abertawe Bro Morgannwg University Health Board	7 - 8
	<ul style="list-style-type: none">Andrew Davies - Cadeirydd Bwrdd Iechyd Prifysgol Abertawe Bro Morgannwg	

6 Early Years - Objective Lead Update on Action Plan

A PowerPoint presentation will be given at the meeting

- Alison Williams – Family Resources Manager
- Gary Mahoney – Early Years Progression Officer

7 Governance Update

A PowerPoint presentation will be given at the meeting

- Suzy Richards – Sustainable Policy Officer

8 Work plan 2018/2019

9 - 10



Huw Evans
Head of Democratic Services
Wednesday, 27 March 2019

Contact: Scrutiny 636292

Agenda Item 4



City and County of Swansea

Minutes of the **Scrutiny Performance Panel – Public Services Board**

Committee Room 1 - Civic Centre, Swansea

Wednesday, 6 February 2019 at 10.00 am

Present: Councillor M H Jones (Chair) Presided

Councillor(s)

P M Black
C A Holley
L R Jones

Councillor(s)

M C Child
P R Hood-Williams
J W Jones

Councillor(s)

T J Hennegan
P K Jones

Co-opted Member(s)

Cherrie Bija

Co-opted Member(s)

Martyn Waygood

Co-opted Member(s)

Other Attendees

Mark Child
Clive Lloyd

Cabinet Member - Care, Health & Ageing Well
Cabinet Member for Business Transformation and Performance

Officer(s)

Julie Gosney
Bethan Hopkins
Dominic Nutt
Suzy Richards
Jane Whitmore

Rights Based Approach Co-ordinator
Scrutiny Officer
Ageing Well Participation Officer
Sustainable Policy Officer
Partnership & Commissioning Manager

Apologies for Absence

Councillor(s): R C Stewart and M Sykes

1 Disclosures of Personal and Prejudicial Interests.

- None

2 Public Questions

- None

3 Notes and Conveners Letter

- Approved

4 Statutory Member Q&A - Swansea Council

- Councillor Clive Lloyd came to represent Swansea Council on the Statutory Member Q&A
- Governance and joint partnership working will be important going forward
- The County Lives/Substance Misuse project is an excellent example of joint working within the PSB. Tangible outcomes and actions by all partners involved, joint location of services
- The Plan demonstrates where the Board want to be, they need to remain flexible and be responsive
- The objectives capture areas of focus partners can buy into
- Pooled budgets are not in the foreseeable future
- Legislation requires to focus on certain objectives, lots of consultation to get them, broad and flexible
- The objectives are what people said they want
- Need to produce an annual report, the right governance structure being in place will reduce bureaucracy
- The governance review will help with structure clarity
- Concerns that there are no resources in place to help deliver against actions
- Small areas of improvement, the success will be if collaborative work becomes business as usual
- There is funding of a Natural Resources Wales Green Infrastructure project which came about as a result of PSB work
- The Commissioners have impact and influence over local Councils if they feel PSB is not working as it should
- The role of ABMU is much more positive with a Local Area Co-ordinator role funded by ABMU in place in Llansamlet

5 Live Well, Age Well - Objective Lead Update on Action Plan

- 6 key areas for the live well/age well action plan
- Listened to people of all ages to feed into the plan
- The 'Big Conversation' was around intergenerational work from ages 7+ and included lots of services
- Worked closely with Development and Regeneration to feed into the City Centre Development. Linking in with Planning Officers to ensure public views are regularly heard
- Common ground working – safety, loneliness, mental health, access to services and transport
- Same themes are reoccurring – similar issues identified in a previous scrutiny activity
- The issue of young people with dementia needs to be publicised more
- Swansea is recognised as a successful dementia friendly City by the Older Peoples Commissioner
- Mental health is a big issue and young people want access to transport
- Must involve the correct people when feeding back so conversations translate into delivery
- Trying to close the feedback loop with a co-productive approach

- The Big Conversation is a quality feedback mechanism and involves the correct people
- The 50+ network is expanding via the Local Area Co-ordinators
- 'Sporting Memories' is a project aimed at people with dementia – ABMU Co-optee will relay back to the executive lead and collaborate – PSB in action
- PSB can be a vehicle to make progress on long term issues
- 'Making Every Contact Count' developed by PSB – holistic approach e.g. fire check and home safety

6 Governance Update

- Significant outputs as a result of PSB – will be reported in the annual report
- Governance root cause of accountability, resources, risk, finance and responsibility issues, therefore the ongoing governance review will address these challenges.
- Steering group set up to explore best practice, legal and governance expertise drawn from existing PSB
- Governance and Action Plans should be brought together
- The governance review will inform success monitoring and reporting

7 Work Plan 2018/2019

- Discussed
- One of the meetings of the 2019/20 work plan to be held in the Faith in Families venue – arrange via Cherrie Bija Co-optee

The meeting ended at 11.45 am

Chair



To/

**Professor Andrew Davies
Chair of Swansea Public Services
Board**

*Please ask for:
Gofynnwch am:*

*Direct Line:
Llinell Uniongyrochol:*

*e-Mail
e-Bost:*

*Date
Dyddiad:*

Overview & Scrutiny

01792 636292

scrutiny@swansea.gov.uk

1st March 2019

BY EMAIL

Summary: This letter is from the Public Services Board Performance Panel. It follows on from the meeting on 6th February 2019 looking at the Live Well, Age Well objective and Public Services Board Governance, we also had the Statutory Member Q&A.

Dear Professor Davies,

On 6th February 2019 the Panel met with Councillor Clive Lloyd (PSB Lead), Councillor Mark Child (Cabinet Member for Care, Health and Aging Well), Jane Whitmore (Partnership and Commissioning Manager) and officers, and Suzy Richards (Sustainable Policy Officer) to discuss their thoughts on Public Services Boards and the progress under the Live Well, Age Well Objective.

We are grateful to all officers for taking time to attend this meeting considering their busy schedules and for giving us the opportunity to ask questions and provide feedback on the Panels thoughts.

Statutory Member Question and Answer Session

Councillor Clive Lloyd attended to represent as Swansea Council's Statutory Member. He explained that governance and joint partnership working will be important going forward.

We heard how the joint project to tackle the County Lines substance misuse issues is an excellent example of on the ground collaborative working. He explained that the project has tangible outcomes and actions by all partners involved with joint location of services. The PSB network allowed for effective organisation of the project as all relevant partners were already working closely together.

We heard how the Well-being Plan demonstrates where the PSB wants to be but it needs to remain flexible and responsive. It was explained that the current objectives

are based in legislation but also what people said they wanted. The objectives capture areas of focus that the partners can buy in to as a result of broad consultation.

We also heard that the governance review will lead to the right governance structure being in place which will reduce bureaucracy and help with clarity. There is also a need to produce an annual report on progress.

We heard about successes such as the funding of a Natural Resources Wales Green Infrastructure project which came about as a result of PSB work, but that the real success will be when collaborative working becomes business as usual. We also heard how the role of ABMU is much more positive with a Local Area Co-ordinator being funded based in Llansamlet, Swansea.

Councillor Lloyd explained that pooled budgets are not in the foreseeable future but the Panel still have an ongoing issue that there are no financial resources in place to help deliver against actions. We heard how Commissioners have influence over PSBs if they are not performing as well as they should be, and scrutiny are monitoring progress, however, we will be writing to the Future Generations Commissioner to express our concerns over the lack of financial support for PSBs which we feel is hindering progress. We will send you a copy of the letter.

Live Well, Age Well - Objective Lead Update on Action Plan

We heard how there are 6 key areas for the Live Well, Age Well action plan. People of all ages were listened to and contributed to the plan. The 'Big Conversation' is a community philosophy model and offers a more inclusive mechanism for children and young people aged 11-18 years to have their voices heard and be listened to. These consultation events have fed into a range of work which is undertaken and promotes supporting people to have their opinions valued. We heard how the 50+ network is also expanding via the Local Area Co-ordinators.

Involving the correct people when taking feedback from consultation sessions is very important and it seems as though the officers involved in this work are very keen on 'closing the feedback loop' properly. This creates an effective co-productive approach and acts as a quality feedback mechanism. We heard how successful collaboration with the development and regeneration teams meant responses and ideas were given on the City Centre development projects. Links with Planning Officers have been made to ensure public views are regularly heard and acted upon. This is very encouraging.

We heard how there are common themes affecting people which keep reoccurring – these are safety, loneliness, mental health, access to services and transport. Interestingly, a piece of scrutiny work was undertaken a few years ago in relation to transport and the same issues were highlighted then. This shows they are deep rooted and that there is still much work to be done.

We feel that mental health in particular needs a strong focus. The issue of young people and mental health could be an objective of its own it is such a large and serious issue. We heard about the challenges of young people with dementia and feel that this issue is not publicised enough. Some awareness raising would be beneficial especially

considering Swansea is recognised as a successful dementia friendly City by the Older Peoples Commissioner.

It is interesting to note that during the course of the meeting, dementia projects were being discussed and a panel member and staff member recognised the benefit of linking dementia projects they are involved in together. It was PSB collaboration in action!

The Panel also had a copy of the 'Making Every Contact Count' key chain which has been developed and gives people a list of relevant contacts such as the Police and the Fire Service all in one convenient place.

Governance Update

We heard how there have been significant outputs as a result of PSB work and this will be reported in the Annual Report. It was explained that the Governance Review will address some of the challenges around accountability, risk, finance and responsibility. The Panel are glad to hear this and look forward to seeing progress on success in monitoring and reporting.

It was explained that a steering group has been set up to explore best practice and that legal and governance expertise is being drawn from existing PSB resources. This kind of collaborative work is a good example of the collective skills of the PSB.

There is no requirement for you to respond to this letter but your thoughts and comments are welcome.

Yours sincerely,



Councillor Mary Jones

Convener, Public Services Board Scrutiny Performance Panel

✉ cllr.mary.jones@swansea.gov.uk

Agenda Item 5



Report of the Convener

To the Public Services Board Scrutiny Performance Panel – 3rd April 2019

Statutory Member Q&A

Purpose:	To discuss the set questions sent in advance which each statutory member is asked.
Councillors are being asked to:	Consider the information provided and to forward views to the Cabinet Member via a letter from the Panel Convener
Lead Officer & Report Author:	Bethan Hopkins Scrutiny Officer Tel: 01792 636292 E-mail: bethan.hopkins@swansea.gov.uk

1. Background

- 1.1 As part of the ongoing scrutiny of the Public Services Board, the Panel has asked each statutory member to respond to the same set of questions.

2. Main body of report

- 2.1 The questions sent to each statutory member are as follows;

- Do you believe the well-being plan reflects where the board decided partnership action was needed?
- Do you believe the plan has objectives which maximise the advantage of partnership working?
- Are there objectives missing or objectives which should not be included?
- Are the objectives ambitious enough or too ambitious in relation to improving the well-being of people and place?
- What timeframes and processes need to be in place to allow for effective reviewing of actions?
- Are you concerned about the clarity of who exactly will be expected to deliver the actions leading to the achievement of an objective?
- Are there areas of work which have been identified where you feel collective action is not beneficial? If so, what are they?
- Is there anything else you would like to add or any area of work within PSB which you feel could benefit from the contribution of scrutiny?

3. Conclusions

3.1 The Panel are asked to hear the responses to each of the questions and ask any questions which they feel may be relevant.

3.2 The Panel are asked to write to the Chair of the Public Services Board with any comments or queries they have.

Background papers: None

Appendices: None

Agenda Item 8

Public Services Board Scrutiny Performance Panel Work Plan for 2018/2019

All meetings are scheduled to commence at 10am.

<p>Meeting 1</p> <p>Wednesday 18th July 2018 Committee Room 3B</p>	<ul style="list-style-type: none"> • Terms of Reference • Governance overview report from Rob Stewart as Chair of PSB. Questions sent in advance • Discussion Session
<p>Meeting 2</p> <p>Wednesday 3rd October Committee Room 5</p>	<ul style="list-style-type: none"> • Future Generations Commissioner – Question and Answer Session
<p>Meeting 3</p> <p>Wednesday 5th December Committee Room 5</p>	<ol style="list-style-type: none"> <u>Statutory Member Session</u> <u>Working with Nature</u> <ul style="list-style-type: none"> • Statutory member to discuss questions which have been sent in advance <ul style="list-style-type: none"> ✚ NRW – Martyn Evans • The plan/objective/steps – where are they involved? What are they doing against the specific steps? <u>Objectives/Steps Update</u> <ul style="list-style-type: none"> • Objective Lead to come in and update on action plan <ul style="list-style-type: none"> ✚ NRW – Max Stokes and Phil McDonnell • Where are they with delivery and progress? <u>Monitoring Item</u> <ul style="list-style-type: none"> • Suzy Richards to present monitoring report on PSB progress, updates and governance
<p>Meeting 4</p> <p>Wednesday 6th February Civic Centre Committee Room 1</p>	<ol style="list-style-type: none"> <u>Statutory Member Session</u> <u>Live Well, Age Well and Strong Communities</u> <ul style="list-style-type: none"> • Statutory member to discuss questions which have been sent in advance <ul style="list-style-type: none"> ✚ Rob Stewart – Swansea Council • The plan/objective/steps – where are they involved? What are they doing against the specific steps?

	<p>2. <u>Objectives/Steps Update</u></p> <ul style="list-style-type: none"> Objective Lead to come in and update on action plan  Polly Gordon and Adam Hill – Swansea Council Where are they with delivery and progress? <p>3. <u>Monitoring Item</u></p> <ul style="list-style-type: none"> Suzy Richards to present monitoring report on PSB progress, updates and governance
<p>Meeting 5</p> <p>Wednesday 3rd April Committee Room 5</p>	<p>1. <u>Statutory Member Session</u> <u>Early Years</u></p> <ul style="list-style-type: none"> Statutory member to discuss questions which have been sent in advance  Andrew Davies - ABMU The plan/objective/steps – where are they involved? What are they doing against the specific steps? <p>2. <u>Objectives/Steps Update</u></p> <ul style="list-style-type: none"> Objective Lead to come in and update on action plan  Gary Mahoney – Swansea Council  Alison Williams – Swansea Council Where are they with delivery and progress? <p>3. <u>Monitoring Item</u></p> <ul style="list-style-type: none"> Suzy Richards to present monitoring report on PSB progress, updates and governance